



Purple Pumpkin Terms and Conditions 2018

Deposit

- A 25% deposit is required for any quotes over £1,500.00 to reserve the agreed date if more than 6 months away, based on the last agreed quotation in writing.
- A 50% deposit is required for events within 6 months.
- A 50% deposit is required for any quotes under £1,500.00 to reserve the agreed date, based on the last agreed quotation in writing.
- The remaining total cost is to be paid no later than 7 days prior to the event.
- Payment terms are either by BACS or cheque.
- For Spit Roasts, a 50% deposit is required to secure the hire of the machinery and the meat from the farmers.

Pricing Policy

The quoted costs are based on a set minimum number of guests, as mentioned in the quote. Purple Pumpkin reserves the right to alter the quoted price, on consultation with the host, should the number of guests increase or decrease significantly or below the minimum number, and should ingredient prices increase significantly in the intervening period. The starting and minimum cost of a Purple Pumpkin event is £700.00 + V.A.T.

Final Numbers

Final numbers of guests should be agreed in writing one week prior to the event and this number will be the final number invoiced, unless agreed in writing prior to the event. If numbers increase, that amount will be invoiced for.

Catering hire will be rounded up to the nearest 10.

Accounts not paid within the time will attract a surcharge of 5% for every calendar month until payment is made, and for this calculation the calendar month in which the account should have been paid will be included.

Tasting

If you would like a tasting session there would be a nominal charge for our time and the price of ingredients. A minimal £150.00 plus transport payment will be applied if your event is not held with Purple Pumpkin.



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Charges

All prices are based on a per person charge for food, unless otherwise stated in the quote.

No corkage charge on drinks is made.

We reserve the right to charge should the furniture need setting up prior to the event.

All breakages and loses of equipment used will be charged for.

The kitchen facilities will be left as we found them.

Waiting staff working after midnight will be charged at £21.00 per hour.

All drinks supplied on sale or return are to be paid within 7 days of event.

If there is a shortage of drinks and PP has to purchase additional drinks, these will be charged in full and will be left with the client. PP will not purchase sale or return drinks on the night. Only pre arranged supply and return drinks will be taken back if there are any left at the end of the event.

Not included

We are NOT responsible for the removal of bottles or glass after the event. However we will remove all recycling from the event for a pre-agreed price.

Only food waste from PP is for us to dispose off. We are not responsible for cleaning of premises other than returning the clients kitchen if used to its original state to which we found it.

We take no responsibility for your pets. Please ensure all pets are out of the kitchen and for when we are loading and unloading that they are safe.

Cancellations

Normally 4 weeks notice of cancellation is sufficient in writing. However, if at the time of cancellation any equipment, services or food have already been ordered from our suppliers and cannot be cancelled without cost to us, then customers will be charged the full price. Events cancelled with less that 2 weeks notice will be charged at the following:

10-14 days 50% of the estimated final invoice

5-9 days 80% of the estimated final invoice

4 days re-invoiced and charged at 100%



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Loss or Damage

If our property is wilfully or negligently damaged or stolen at a function the replacement cost is payable in full by the client.

Any loss or damage of property supplied by us but not owned by PP will be charged for in full for replacement or damage repairs to return the item to the condition it was supplied in.

If a client's property is wilfully or negligently damaged by ourselves we will pay the replacement cost. We must be notified within 24 hours of the event of anything thought to have been damaged wilfully or negligently by ourselves.

Accidental damage at an event should be covered by the client's own insurance and no claim can be accepted by ourselves. The Client should before holding an event make sure they have suitable insurance cover and contact their Insurance Broker to make sure they are covered for an event that might be outside normal insurance cover. Wedding insurance would be an example of this.

We do not accept responsibility for the personal property of clients or guests. Cloakrooms can be provided upon request but goods are left at the owner's risk and without any obligation on the part of ourselves.

When the client/customer is providing themselves or from others (sub hires in) Cutlery, China, Linen, Glasses, Marquees, Toilets, Generators or any other items or items that Purple Pumpkin will be asked to use, those items will be respected and treated with a reasonable manner by Purple Pumpkin but Purple Pumpkin will not be held responsible for their damage, return, cleaning, loss or other issues arising from their misuse by others than Purple Pumpkin.

All items supplied by the client that needs operating, cleaning or servicing in any way will be the responsibility of the client unless PP are informed about, asked to over see or have quoted to handle.

When Purple Pumpkin supply Cutlery, China, Linen, Glasses, Marquees, Toilets, Generators or any other items, the client/customer will be responsible for those items. Those items will be respected and treated with a reasonable manner as to not cause damage or breakage by any of the guests or members of the customers/clients. The client will be held responsible for their damage, return, cleaning, loss or other issues arising from their misuse by others than Purple Pumpkin.



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Force Majeure

We shall be under no liability for any delay or failure to provide services as a result of any act or circumstances beyond our reasonable control, including but not limited to an Act of God, legislation, war, fire, drought, failure of power supply, lockout or strike.

Law

The laws of England and the jurisdiction of English Courts will apply to any dispute.

Quotations

Quotations are only valid for 6 weeks and are subject to written confirmation from the client.

Items provided outside Purple Pumpkin Catering remit

Marquees: Where Purple Pumpkin provide marquees for the main event or catering tents payment is to be made in full 30 days before the date of the event. This payment is not in conjunction with the PP 25% deposit.

Other items supplied by PP but not under the catering: Toilets, Discos, Lighting, bands, dance floor and Generators to be paid in full 14 days before the event. This payment is not in conjunction with the PP 25% deposit.

Any items provided by PP outside the PP catering remit will not be guaranteed to be available until payment to each company, supplier is paid in full. (Marquees and other items supplied by PP are included in in this statement).

Power supplied: PP are not responsible for any issues arising from problems or failure of the power supply which has been provided by the client whether it is from an independent supplier used by the client or a supply from the clients own house, premises or building. PP cannot service, reset, be held responsible for any electrical equipment which has not been supplied by PP. It is the clients responsibility to make sure there is enough power to suit the job that is required for the event.